

DON'T RELY ON
LUCK FOR YOUR
RELOCATION
SERVICES



RELY ON FAIM



A world of services
designed for your business!

THE FAIM

QUALITY STANDARD

The FAIM Quality label is an exclusively developed quality certification for professional international movers and relocation companies.

FAIM certified relocation companies can give you what you most need:

peace of mind.





With over 600 members worldwide, FIDI Affiliates can rely on a large network of partner companies, who all follow the same strict quality criteria to ensure all around global quality service.

- ✓ Developed by FIDI Global Alliance
- ✓ Independently audited by EY (Ernst & Young)
- ✓ Globally recognised, thoroughly unique





FAIM CRITERIA

CONSISTENT QUALITY OF SERVICE

- ✓ Operational services
- ✓ Quality procedure

SUPPLY CHAIN PERFORMANCE

- ✓ Control of the supply chain

FINANCIAL STABILITY

- ✓ Checked on a yearly basis

INDUSTRY STANDARDS & INTERNATIONAL REGULATIONS

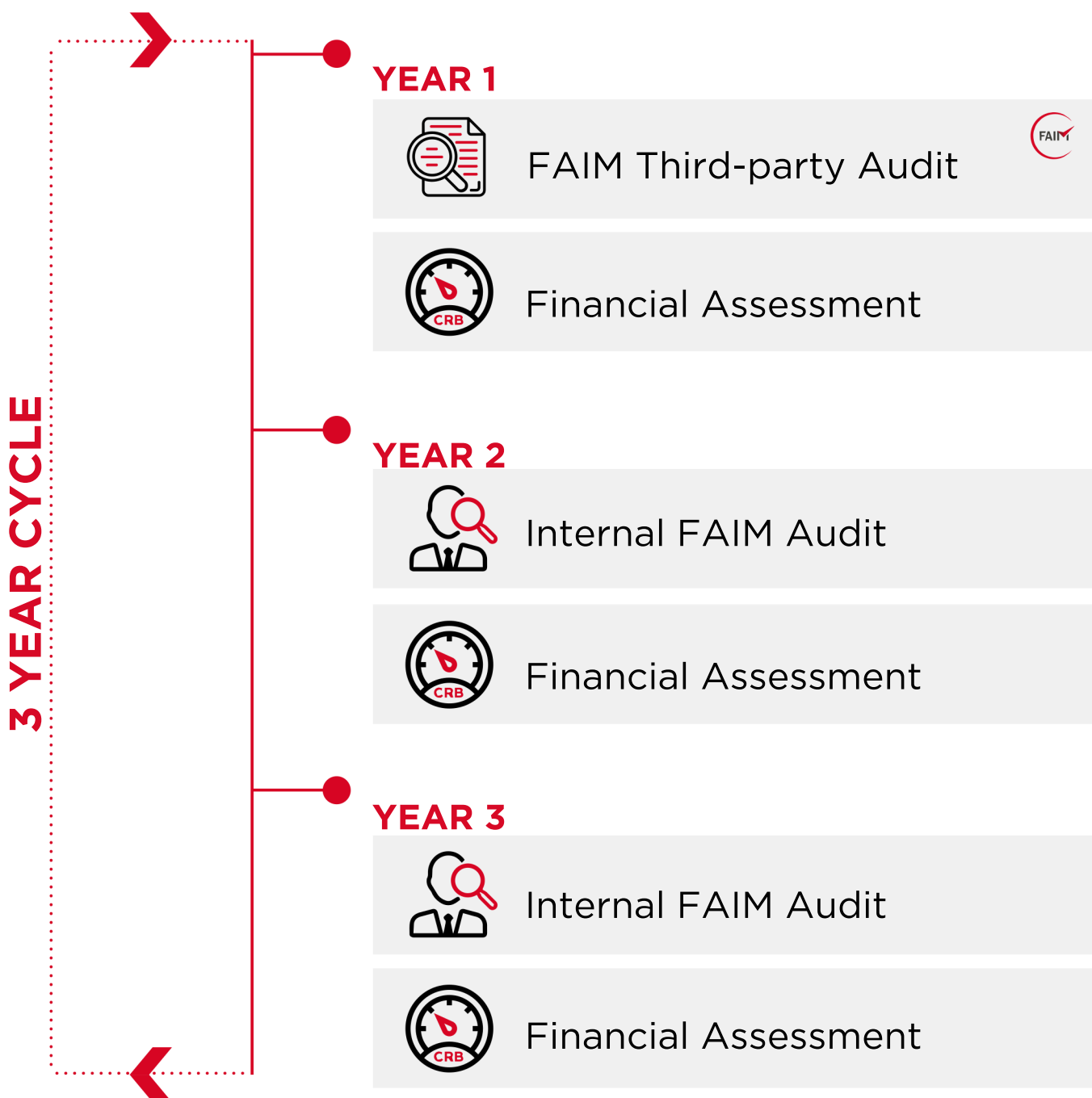
- ✓ Anti-Bribery and Anti-Corruption charter (ABC), and Anti-Trust Charter
- ✓ Data protection principles





AUDITING PROCESS

The FAIM compliance procedure follows a cycle, with an extensive third-party audit every 3 years. This audit process is performed by independent auditors, currently EY.





WHY CHOOSE A FAIM ACCREDITED COMPANY

PEACE OF MIND

- ✓ Minimise the chances of expensive mistakes.

SERVICES GOING THE EXTRA MILE

- ✓ Smooth moving process from start to finish.

EXPERT ADVICE FROM STAFF

- ✓ Highly trained and experienced staff.

CONSISTENCY WORDLWIDE

- ✓ Everybody involved in the move follows the same strict quality standards.



WHY JOHN MASON INTERNATIONAL?

Being FAIM certified is a big achievement for all FIDI Affiliates, but it is even a greater achievement to be certified as a FAIM Top Performer.

As a top performer, **JOHN MASON INTERNATIONAL** has scored at the end of audit day, 0 NCV (Non-Compliant Values) used as measurement indicators for the current standard FAIM 2022 which represents a total of 1475 NCV.

For more information:



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GLOBAL ALLIANCE